

To: Army JROTC Instructors

From: Steve Huff

Director of Federal Accounts, eInstruction Corporation
720.261.2597 / steveh@einstruction.com

Date: August 20, 2010

RE: MOBI Problem and Fix Instructions for Army JROTC

We recently discovered a problem that is occurring with the Workspace Software that is included with the MOBI Boards. This problem is related to a conflicting version of the eInstruction Device Manager that is loaded along with the CPS - Classroom Performance System software (the CPS that is included with the Army JROTC Curriculum Manager) and the version of Device Manager that is loaded along with the Workspace Software. The following information addresses both how to avoid the problem entirely, and how to fix the problem once it has occurred.

How to Avoid the Problem

If you have received your MOBI board, please do NOT install the Workspace Software at this time. The MOBI board will still work as remote mouse type device for your computer (that is, will allow you to open and close programs, navigate through the Curriculum Manager, etc.). You simply will not have the “annotation” tools that come along with Workspace at this time. We are working on a solution to this problem so you WILL have annotation capabilities in the future. But for now, if you simply do NOT install the Workspace Software, there will no conflict with the Device Manager versions.

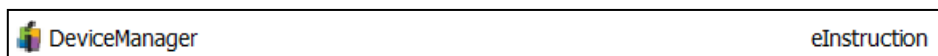
How to FIX the Problem once it occurs

If you have already loaded the Workspace software, here is how to fix the problem. First of all, the way you will know you have a problem is that your CPS software will not work effectively with the Curriculum Manager program. This is because the Workspace Software downloaded a different version of Device Manager.

Step 1: Uninstall Device Manager from your computer.

To do this:

- Go to Add/Remove programs from your Control Panel on your computer
- Find “Device Manager” Published by eInstruction (Figure 1)



(Figure 1)

- Select “Device Manager” and REMOVE

Step 2: Re-install CPS from your Curriculum Manager

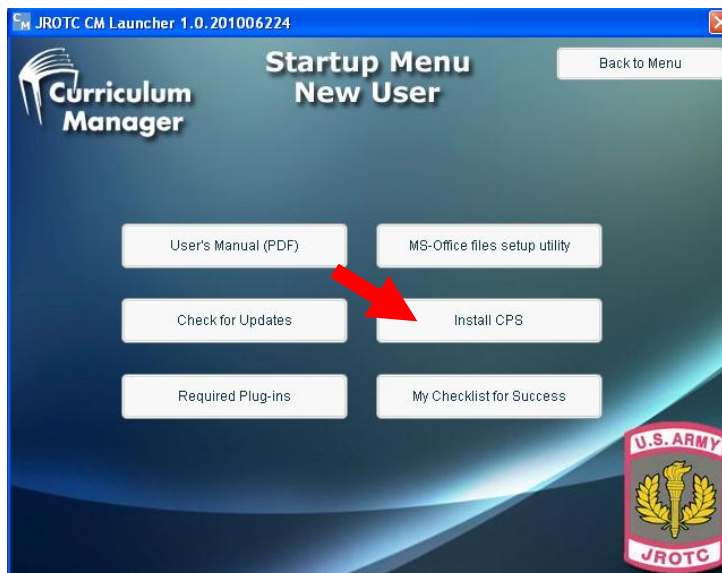
To do this:

- Open your Curriculum Manager and Select “New User” (Figure 2)



(Figure 2)

- Select “New User”
- Select “Install CPS” (Figure 3)



(Figure 3)

Step 3: Reboot your computer.

Once these 3 steps are complete, your Curriculum Manager and CPS should be functioning normally.

Note: You will NOT be able to use the Workspace software at this time. Therefore, you may want to Uninstall Workspace as well. If you do try to run Workspace, it may experience a lack of functionality. We hope to have this problem resolved ASAP. Thank you.